

## Our Core Values



### **Service**

We offer a 'can do' proactive approach delivering outstanding services on time and on budget, whilst protecting confidential information and personal data - Doing business with integrity.

### **Quality**

We consistently deliver quality services and products to our customers, which meet their needs, expectations and measured by international standards.

### **Professionalism**

We take pride in our professional approach to our work and conduct, ensuring that our customers return to us with future business by competing fairly, rejecting bribery and corruption, and avoiding conflicts of interest.

### **Respect**

We value and respect the needs and demands of our work colleagues, customers and business partners and encourage stakeholders to speak up when they think our values are not being upheld.

### **People**

Our people are at the heart of the business. Recruiting, developing and retaining those who contribute most is key to the success of any business. Maintaining a respectful and inclusive working environment in order to deliver the services our customer's demand.

### **Responsibility**

We are committed to being an efficient and responsible organisation, in all areas of the management of our business, in our environmental impact, social standing and governance. Caring for the environment and wellbeing of those around us.

## Our Total Commitments



### **Protecting people**

We are committed to supporting everyone involved in our business, fostering a safe and healthy work environment, treating others with respect, and protecting the environment.

### **Developing people**

We are dedicated to fostering a workplace where everyone is encouraged to learn, grow, and advance their careers, while promoting diversity and inclusion

### **Improving the environment**

We are dedicated to reducing the environmental impact of our operations and safeguarding the well-being of the communities where we operate.

### **Working together with our supply chain**

We value strong, collaborative relationships with our supply chain partners and provide all suppliers with clear, consistent guidance on the standards of business conduct we expect.

### **Enhancing communities**

We are committed to generating long-term social and economic benefits for all, safeguarding the health, safety, and environment of the communities where we operate, and conducting our business with integrity.